

COLLECTION OF CONTAINERS FROM OUR DEPOTS

Customers who collect their equipment from depot are always given preferential rates and are often offered equipment that is at a reduced rate compared to the standard market price. We are able to do this because the equipment will not have incurred depot and storage charges, however, this is only possible if equipment is collected swiftly and without issue. We ask for your assistance in this regard by following these simple steps that will aid in keeping your container prices rock bottom.

Please collect all equipment within 7 working days. If equipment is not collected, we will have to release the equipment from your order and re-quote your booking based on the stock available at that time. If you wish to hold stock for longer than 7 working days, storage charges will be incurred at the prevailing rate. To ensure low container prices and consistent offers of lower priced equipment, please collect within 7 working days.

Please note that if you are collecting your container from our depot yourselves, we lose an amount of quality control that would usually be applied by our drivers. It is therefore imperative that you take the following steps to ensure that the equipment collected by your driver or haulage contractor is as ordered. Lion Containers Ltd will take no responsibility, financial or otherwise, for incorrect or sub-standard equipment collected from our depots.

To ensure that there are no issues, please ensure the following prior to leaving depot:

- If you have requested a specific colour, please ensure that your driver checks that the container loaded is that colour.
- If you have ordered a specific container, ensure that the unit number matches that previously provided by your sales contact.
- Please ensure that your driver or haulage contractor is aware of your expectations regarding condition and checks the condition of your container prior to collection.
- If there are any concerns regards the condition or specification of your container call 0333 600 6260 and speak with your sales contact, ask your driver not to leave depot until this is resolved.

Lion Containers Ltd will not accept any wasted transport journeys, repair costs or entertain any box swap overs for collected equipment, it is your responsibility to ensure quality and specification prior to leaving depot directly with your driver or haulage contractor.

